Billing Management System

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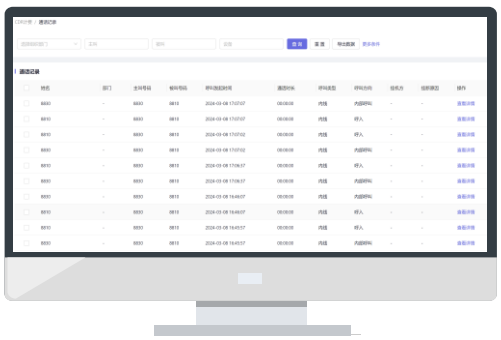
Real-time Monitor
Cost-Efficiency

New Rock Billing Management System-an advanced enterprise-level solution that seamlessly integrates billing management, accounting processing, statistical analysis, and other essential functionalities. This system leverages the CDR interface of New Rock's OM series integrated communication platform and NewLync 2.0 collaborative communication platform, ensuring unparalleled efficiency and reliability.

Built on a robust B/S architecture design, the Billing Management System offers a comprehensive platform for detailed call analysis, statistical reporting, and precise billing calculations. It empowers enterprise managers with intuitive insights into internal phone usage, enabling streamlined management of telephone expenses and meticulous tracking of call records across various departments and branches.



- Rate Setting
- Organization structure
- Call Details Records
- Billing calculations
- User Management
- System Setting

Features

Real-time Monitor

Real-time monitoring ensures the continuous tracking of all internal phone call records within the enterprise, covering outbound, inbound, and missed calls. guarantees the accuracy and integrity of call data

Multi-dimensional Data Statistic

Through powerful reporting features, this management system facilitates in-depth analysis through multidimensional data statistics, covering key metrics such as call duration, volume, and associated costs. This empowers enterprises to gain nuanced insights into their communication landscape, facilitating the detection of cost-saving opportunities and enhancing overall efficiency

Multi-Level Permission Management

This management system support multi-level permission management capabilities, allowing for the customization of access rights based on the internal organizational hierarchy of the enterprise. Ensure data security

Compatibility

New Rock billing management system supports multiple operating systems and hardware devices, and can be easily deployed in the existing communication environment of enterprises.

Strong Usability

The system interface is concise and clear, characterized by clarity and simplicity, enabling effortless operation without the need for extensive training

Capacity	Maximum support for 10W user billing
Authority management	Customized visibility range for call notes based on departments and personnel
High Reliability	Dual Automated Hot Standby
API Interface	HTTP queries and file export
Rate Type	Offer customizable, unlimited quantities of internal line, local call, domestic long distance, and international long distance services